



TCS/PR/SE-79/2018-19

September 14, 2018

**Manager, Listing Department  
National Stock Exchange of India Limited  
Exchange Plaza,  
Bandra Kurla Complex  
Mumbai  
Symbol: TCS**

**The General Manager, Listing Department  
BSE Limited  
P.J. Towers, Dalal Street  
Mumbai 400001  
Scrip Code No. 532540 (BSE)**

Dear Sirs,

We are sending herewith copy of the Press Release titled “TCS Named a Leader in Managed Security Services by NelsonHall” which will be disseminated shortly.

The Press release is self-explanatory.

Thanking you,

Yours faithfully,  
For Tata Consultancy Services Limited

A handwritten signature in blue ink, appearing to read 'Rajendra Moholkar'.

**Rajendra Moholkar  
Company Secretary**

**TATA CONSULTANCY SERVICES**

Tata Consultancy Services Limited

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## **TCS Named a Leader in Managed Security Services by NelsonHall**

*Tata Consultancy Services' capabilities in implementing and managing large security operations and investments in developing cyber security platforms that minimize human intervention, cited as strengths*

**London | MUMBAI, September 14, 2018:** Tata Consultancy Services (TCS), (BSE: 532540, NSE: TCS), a leading global IT services, consulting and business solutions organization, has been positioned as a Leader in the NelsonHall NEAT for Managed Security Services.<sup>1</sup>

TCS' capabilities in implementing and managing large security operations were cited as strengths. The report also highlighted TCS' investments in developing cyber security platforms that minimize human intervention and advanced security services that focus on Internet of Things (IoT)/ operational technology (OT).

*"In a Business 4.0 world, enterprises seek greater visibility of the threat landscape to secure the expanding network perimeter and cloud applications from increasingly sophisticated and targeted attacks, as well as ensure compliance with data protection laws," said **Satish Thiagarajan, Global Head, Cyber Security Practice, TCS.** "Our recognition in this report is a validation of our strategy, investments in creating next generation cyber security services, and our strong delivery capabilities."*

TCS offers a full suite of security services and solutions covering advisory, implementation, and managed services around areas such as vigilance and incident response, threat intelligence, identity and access management, enterprise vulnerability management, governance, risk, and compliance. Other offerings include e-discovery and digital forensics, application and network security, cloud and mobile security, security technology operations, industrial control systems and IoT/OT security, and privacy and data protection.

TCS has a Managed Security Services Portal for service delivery management functions and offers 24x7x365 support for security information and event monitoring, leveraging multi-tenant and dedicated security operation centers, with a number of technology partners. A dashboard provides complete visibility to customers, and ensures 100% increased responsiveness and 100% SLA adherence. TCS' 45 dedicated SOC's and two multi-tenant SOC's offering Managed Security Services, have scored 95% on the customer satisfaction index and boast of a customer retention rate of more than 95%.

**Mike Smart, Senior IT Services Analyst** with NelsonHall, said: "TCS was identified as a leader in NelsonHall's Managed Security Services NEAT evaluation due to its strong prior year investments in its cybersecurity portfolio, and specifically, building machine learning into services with the use of its

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<sup>1</sup> NelsonHall's Managed Security Services NEAT by Mike Smart, published on Aug 28<sup>th</sup>, 2018.

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ignio platform. These investments will continue with the introduction of new services and increased delivery capabilities.”

*“Our innovation mindset, technical expertise, depth and breadth of security services, and superior delivery capabilities make us a preferred partner for managed security services,”* added **Satish Thiagarajan**.

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#### About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in IT and business services. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, all-original research, and is widely respected for the quality, depth, and insight of its analysis.

#### About Tata Consultancy Services Ltd. (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that has been partnering with many of the world's largest businesses in their transformation journeys for the last fifty years. TCS offers a consulting-led, Cognitive powered, integrated portfolio of IT, Business & Technology Services, and engineering. This is delivered through its unique Location Independent Agile delivery model, recognized as a benchmark of excellence in software development.

A part of the Tata group, India's largest multinational business group, TCS has over 394,000 of the world's best-trained consultants in 46 countries. The company generated consolidated revenues of US \$19.09 billion for year ended March 31, 2018 and is listed on the BSE (formerly Bombay Stock Exchange) and the NSE (National Stock Exchange) in India. TCS' proactive stance on climate change and award winning work with communities across the world have earned it a place in leading sustainability indices such as the Dow Jones Sustainability Index (DJSI), MSCI Global Sustainability Index and the FTSE4Good Emerging Index. For more information, visit us at [www.tcs.com](http://www.tcs.com).

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